



SUREKLEEN PRODUCTS

Sustainability Report

January 2012

First Report

SureKleen

SureKleen is a privately owned West Australian manufacturer of industrial and institutional cleaning products, automotive products and other specialty products for industry and mining.

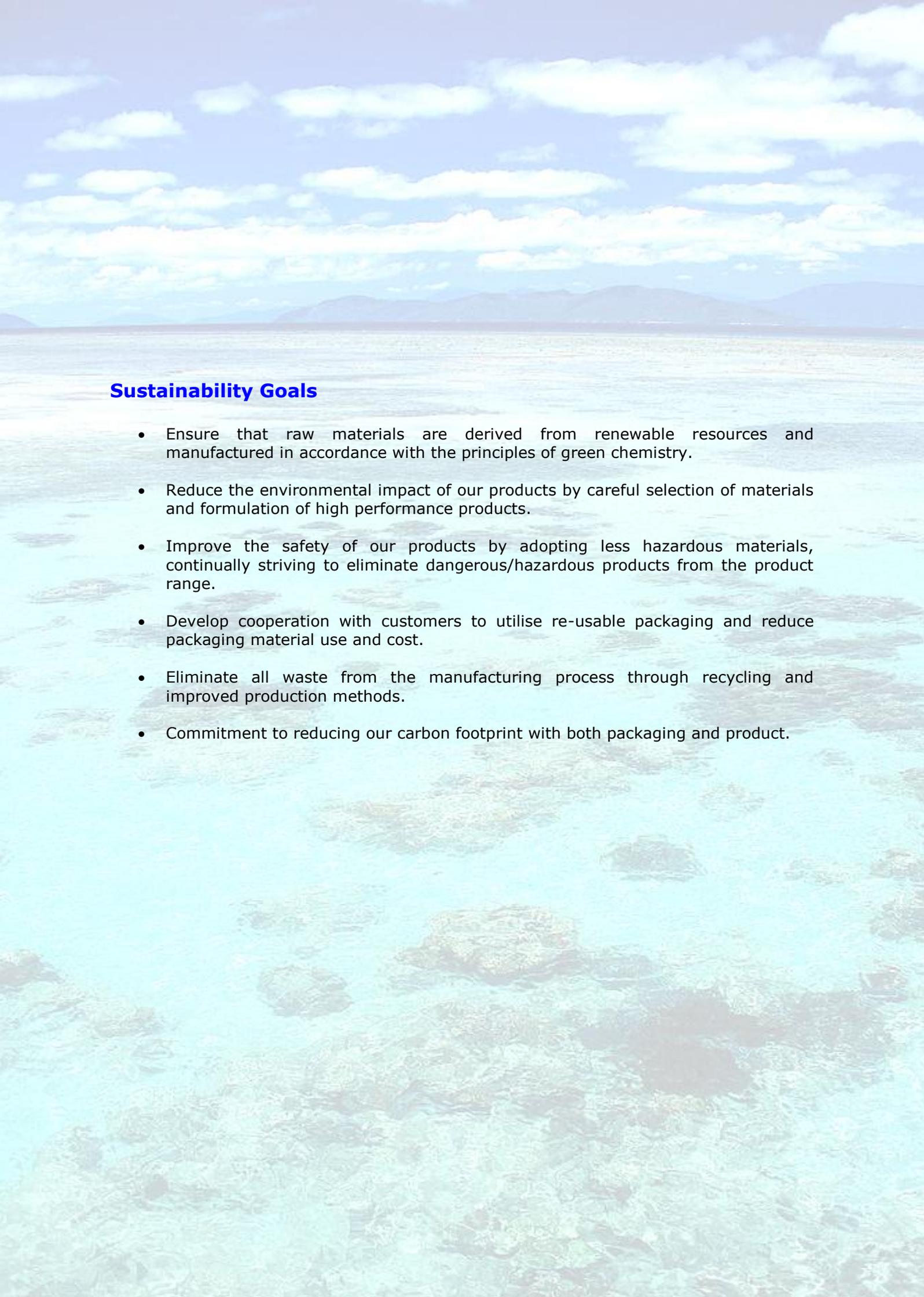
SureKleen was formed in 2003 and is owned and operated by John Browner. John has more than 40 years experience in manufacturing and sales and employs a small team of highly trained and skilled operators.

The company prides itself on its flexibility, customer service and reputation for providing high quality, environmentally responsible products.

This report describes the environmental, safety and health performance of the company across its supply, manufacturing and distribution operations.

SureKleen Company Values

- SureKleen places the customer at the centre of all its activities. Our goal is to deliver high quality products, excellent service and value for money.
- SureKleen is committed to providing its employees with a high level of job satisfaction through training, involvement in the success of the enterprise and a pleasant, safe work environment.
- SureKleen operates its business with high standards of fairness, honesty and integrity. We are individually accountable and collectively responsible.
- SureKleen strives to give back to the community. We support local charities and work to improve the local community.
- SureKleen is a privately owned company. It is essential for our continued existence and long-term growth that the company is profitable. To maintain profitability, we focus on our customer needs and the efficiency of our organisation.
- SureKleen is a dynamic and adaptable organisation. We are continually changing in response to customer, employee and regulatory requirements. Above all, we evolve through innovation.



Sustainability Goals

- Ensure that raw materials are derived from renewable resources and manufactured in accordance with the principles of green chemistry.
- Reduce the environmental impact of our products by careful selection of materials and formulation of high performance products.
- Improve the safety of our products by adopting less hazardous materials, continually striving to eliminate dangerous/hazardous products from the product range.
- Develop cooperation with customers to utilise re-usable packaging and reduce packaging material use and cost.
- Eliminate all waste from the manufacturing process through recycling and improved production methods.
- Commitment to reducing our carbon footprint with both packaging and product.

SureKleen Sustainability Report

This report is a summary of the policies and achievements of SureKleen in ensuring that it is a viable organisation with a focus on environmental sustainability, and a leader in occupational health and safety issues both for its employees and customers.

Raw Material Supply

SureKleen is a significant consumer of chemical raw materials. It is the policy of SureKleen to source its raw materials from reputable suppliers and to ensure that raw materials conform to the highest practicable standards of quality and conform to the principles of Green Chemistry.

The raw materials used are continually reviewed both internally and externally.

Internal review is a continuous process of checking quality against value to ensure costs are minimised and that the best available materials are being used.

External review is a regular process of reviewing formulations by an experienced formulation chemist.

The objectives of the external review are to:

- Locate raw materials based on renewable resources, wherever practicable
- Eliminate hazardous raw materials, where safer alternatives exist
- Minimise the negative impact of SureKleen products on the environment
- Monitor developments in green chemistry that are applicable to SureKleen operations

The last external review was completed in May 2011. This review resulted in changes to 15 products and re-formulation of 3 products. Key points to emerge from the review were as follows:

- Elimination of nonylphenol ethoxylates from the product range (nonylphenol ethoxylates are regarded as non-biodegradable and, more importantly, as oestrogen-mimicking compounds in the environment)
- Replacement of six ingredients with safer alternatives
- Reduction in pH of high pH products to reduce hazard to end users
- Replacement of a number of ingredients with more biodegradable alternatives
- Increased use of ingredients based on renewable resources

Manufacturing Operation

The manufacturing facility uses several key inputs:

- Raw Materials
- Water
- Power (Electricity and Gas)
- Packaging Materials

Raw Materials

Raw material usage is the single largest input into the manufacturing process. Selection and control of raw materials has the greatest impact on cost, finished product quality, environment and safety of all the inputs into the SureKleen operation.

Raw material use is carefully controlled by ensuring that materials are added to each batch in the exact quantity required. This is achieved by adding all materials by weight within 0.5% of the target value.

In addition to minimising waste of raw materials, this simple strategy is a key component in quality control and quality assurance.

SureKleen operates a policy of zero waste with respect to raw materials. Containers are thoroughly rinsed into the process to minimise waste; surplus raw materials are recycled or re-used.

SureKleen has achieved practically 100% utilisation of raw materials.

Recycling of Raw Material Packaging

Raw materials are supplied in metal or plastic drums or Intermediate Bulk Containers (IBC's).

It is the policy of SureKleen to minimise packaging of raw materials and, wherever possible, to recycle packaging materials. To achieve this aim, IBC's are used in preference to drums. All IBC's are recycled.

Metal and plastic drums are recycled, either through re-use or through Schultz Drum Services.

Currently, SureKleen recycles over 95% of all raw material packaging.

Water

Water is the single largest input into SureKleen production and is used as an ingredient in water-based products.

Company policy is to manufacture products at the highest practicable concentration to minimise water usage and reduce transport costs. Company policy is to minimise the use of water that ends up as waste.

In the manufacture of water-based products, tank washings are stored and re-used in the next batch of the same or similar product.

This policy of re-using tank washings ensures that practically no process water is wasted.

Water is used to wash down floors and equipment. If possible, this water is re-used but where this is not practicable, the water is collected by a licensed waste operator for treatment before disposal.

The company has consistently improved operating procedures in order to minimise waste water. This is an ongoing process with a goal of zero waste.

Electricity

Electricity consumption is mainly for lighting, pumps and mixers. The company operates the following policies to minimise electricity use:

- No processes are used that require heating/hot water
- Natural lighting is used wherever possible; skylights reduce the need for artificial lighting during the day
- Gravity feed is used, wherever practicable, in preference to pumps

Solar panels are an investment the Company is investigating to further reduce electricity consumption.

Gas

The Company operates a single gas powered fork lift. Gas is used in preference to diesel for the safety of employees as well as having a lower carbon footprint than diesel.

The Company encourages its employees to be economical in the use of the forklift and to minimise internal movements by having a well-organised and systematic approach to storage.

There is currently no alternative to forklift use.

Packaging Materials

Company policy is to use only packaging materials that can be recycled – principally HDPE packaging. This material has the advantage of being light (reducing transport costs), does not corrode and is also re-usable.

For some products because of the chemical properties of the material, metal drums must be used. Metal drums are recyclable as scrap.

Other packaging materials such as shrink wrap and pallets are recyclable and SureKleen encourages its customers to recycle all packaging materials.

Reusable Drums

A significant achievement of the Company is to introduce a 10 Litre pack size for remote sites, especially mine sites.

The company packages products in 10 Litre drums that are lighter and therefore safer to handle for the end user and, at the same time, an economical pack size.

These drums are returned to the manufacturer when empty for refilling and re-use.

- This practice has eliminated the need for disposal of drums at remote sites.
- It is a major objective of the Company to extend this service to all remote sites.
- This policy substantially reduces the volume of packaging materials used with a significant environmental benefit.
- The Company acknowledges the cooperation and support of its customers in implementing this policy.

Product Distribution

SureKleen products are distributed through conventional transport networks. As far as possible the Company operates the following policy to minimise transport costs:

- Delivery direct from factory to customer
- Use of lightweight packaging materials
- Development of concentrated products
- Largest practicable pack sizes
- Re-formulation of products as Non-Dangerous Goods wherever possible